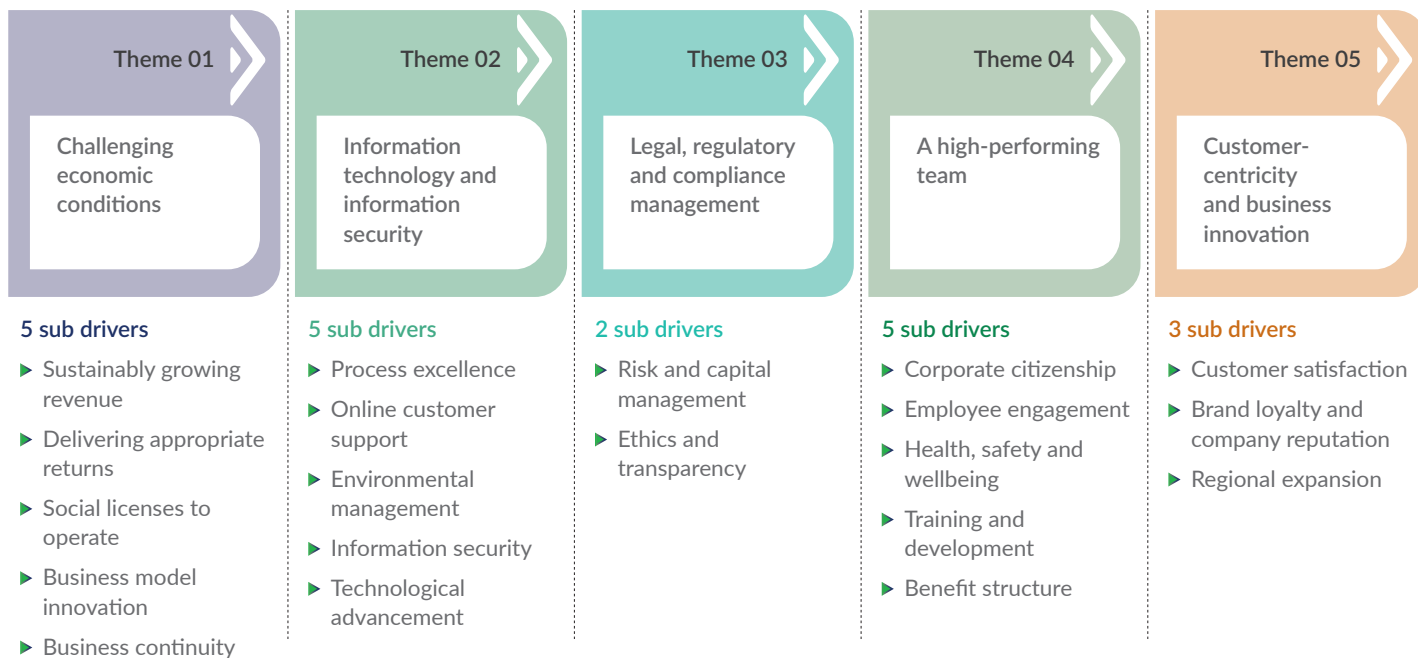


### 3 MATERIALITY POSITIONING

Determining the material drivers is crucial to guide decision-making, as it offers a broader peripheral view of the risks and opportunities inherent to our business. We present below material drivers which influence the ability to deliver value to the stakeholders.



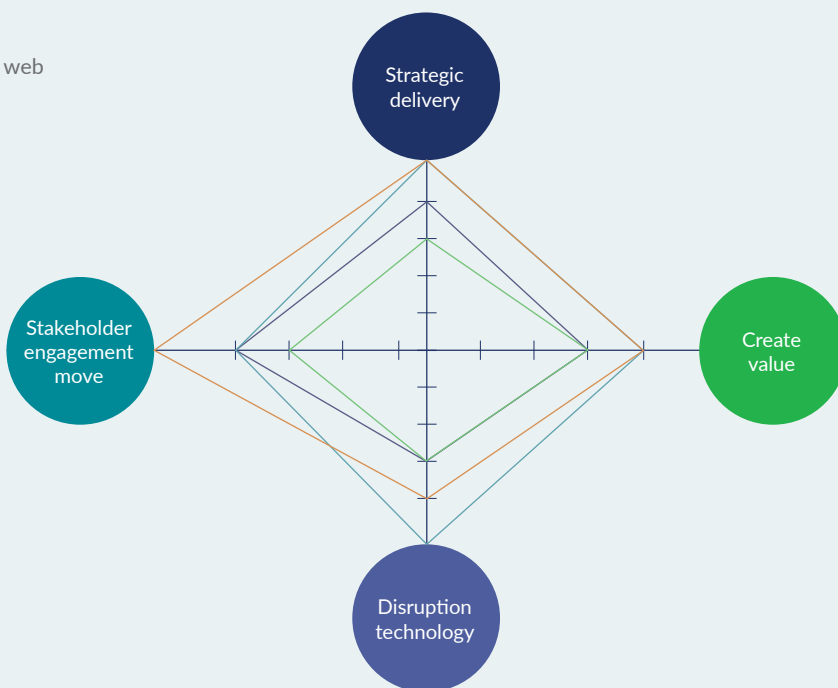
### 4 MATERIALITY DRAWING

#### Materiality Radar

We seek to ensure that our reporting disclosures continue to reflect our response to the material matters raised by our stakeholders and we have plotted these matters on the materiality radar. The coloured lines on the materiality radar depict matters of importance to both the business and stakeholders. We regularly review and update these material matters in the context of the rapidly changing business and societal context, as well as stakeholder feedback and emerging trends.

Materiality radar: Spider web

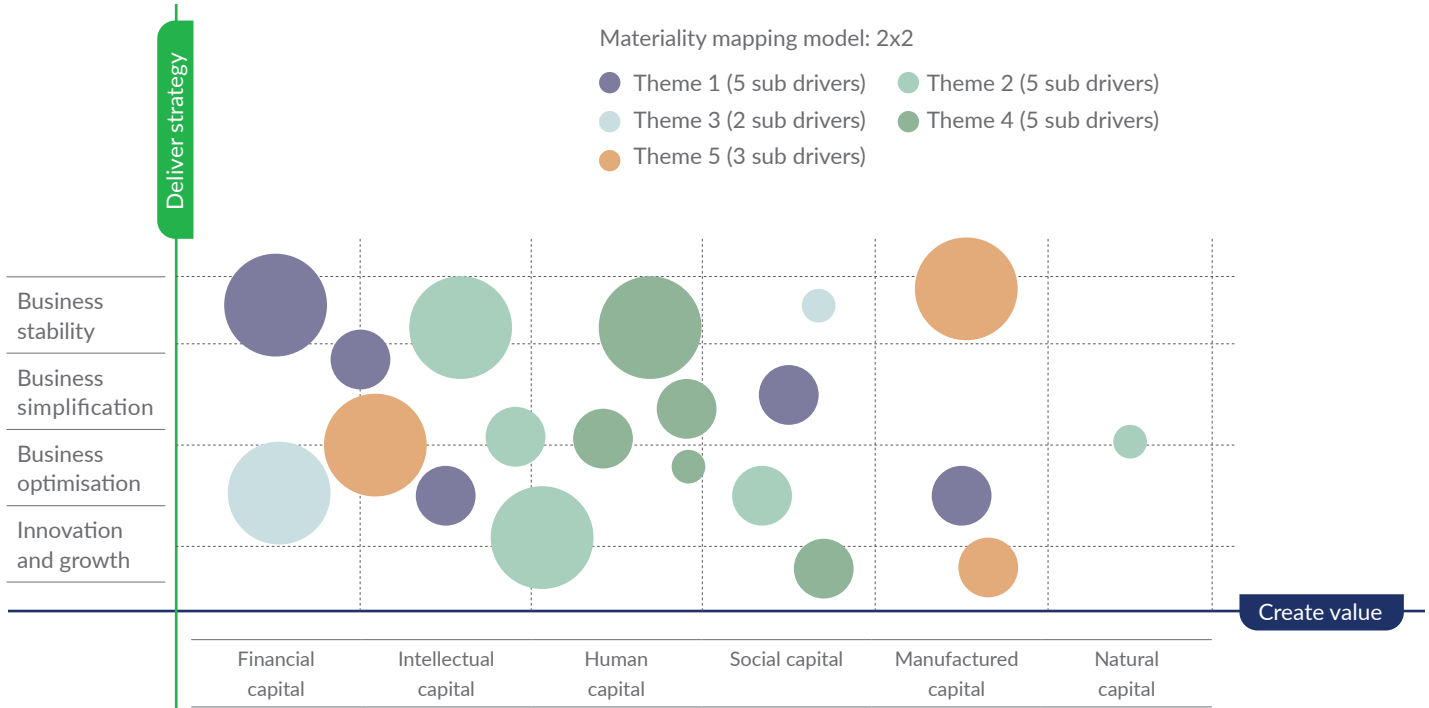
- Theme 1
- Theme 2
- Theme 3
- Theme 4
- Theme 5



## DEFINING OUR MATERIAL MATTERS

### Materiality Mapping

Determining material themes is crucial to guide the decision making, since it provides a broader vision of the risks and opportunities inherent in the business and connects strategies to the multiple external interests. We present below material themes which impact on our strategy and six capitals to deliver value to the stakeholders.



### Survey Insights by



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